

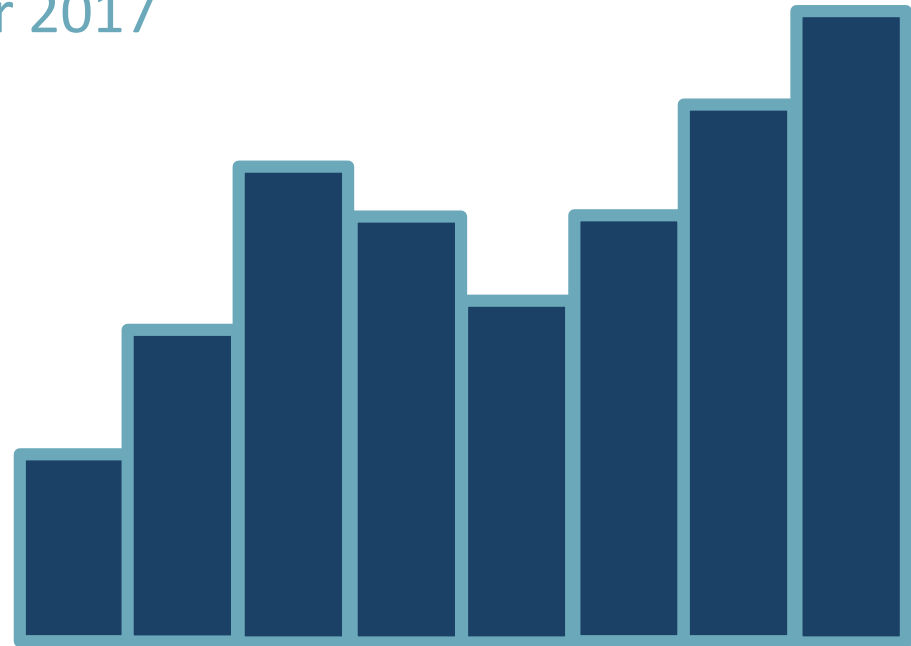
EQuIPP Training: Pneumonia Vaccination Status for Older Adults

December 2017



PHARMACY QUALITY SOLUTIONS

Managing Performance Information In A
Quality-Driven World



Overview

- Immunization Measure
 - Pneumonia Vaccination Status for Older Adults
- EQuIPP Dashboard Review
 - How to navigate in order to find the details
- Actions for the pharmacy

Purpose

- Collaboration between health plans and community pharmacy to improve select vaccination rates
- To be accomplished through the evaluation of vaccination status of Medicare Advantage patients as provided by health plans
- Rates of completion and patient opportunities to be presented to pharmacies through PQS' EQuIPP dashboard

Immunization Measure Introduction

Pneumonia Vaccination Status for Older Adults

Why is this important?

To help identify patient opportunities in order to increase vaccination rates for pneumonia immunizations

Immunization Measures

Measure Specifications:

- Percentage of patients aged 65 or older who have received a pneumococcal vaccination.
- Evaluation based on both Pharmacy and Medical claims billed to the patient's insurance coverage
- All measures based on the 2017 Advisory Committee on Immunization Practices (ACIP) recommendations (<https://www.cdc.gov/vaccines/hcp/acip-recs/index.html>)
- Metrics are based on immunization measures used in the Healthcare Effectiveness Data and Information Set (HEDIS), developed by the National Committee for Quality Assurance (NCQA)

Pneumonia Vaccination Status for Older Adults

- Eligible patient population:
 - Members aged 65 – 89
- Patient attribution:
 - The patient will be attributed to the pharmacy if they had the majority of their adjudicated prescription fills at the pharmacy during the given measurement period

Pneumonia Vaccination Status for Older Adults

- Performance
 - **Numerator** = patients who have received a pneumococcal vaccination according to data from the health plan
 - **Denominator** = eligible patients aged 65 to 89
 - Performance score in EQuIPP = **Numerator/Denominator**
- Outliers
 - Patients that have never received a pneumococcal vaccination according to the health plan's records
- Action/Solution
 - Assess patient status and history
 - Contact and counsel patient
 - Provide or refer patient for vaccination, if deemed appropriate and accepted by patient

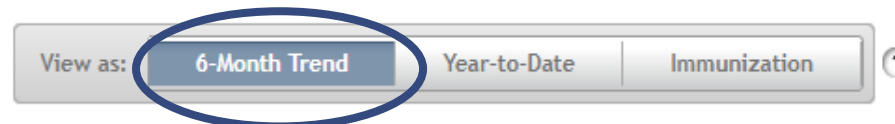
Where to find the Pneumonia Vaccination Measure on EQuIPP

Begin on Performance Dashboard Tab:

- View goal as Full Measure Set in the goal box below “Pharmacy Report”



- Pneumonia Vaccination Status for Older Adults Measure:
 - “View as” bar, chose 6-Month Trend
 - standard EQuIPP view which evaluates the most recent rolling 6-month period



BACK



Pharmacy 123

123 Street Drive Homestead PA 123457

Phone: 1234567890

VIEWING AS
John Doe, RPh
District Manager

Pharmacy Report

Goal: Full Measure Set

Print this Report

Performance Data Date Range:

DEC 2016 - MAY 2017

View as

6-Month Trend

Year-to-Date

Immunization

Measure Name	Trend	Pharmacy		Versus Goal		Versus Others	
		# of Patients	Performance Score	Goal	Gap	Organization Average	State Average
Cholesterol PDC		289	89.2% ANALYZE PERFORMANCE	79% ↑ HIGHER IS BETTER	✓ OUTLIERS	89.4%	90%
Diabetes PDC		104	91.3% ANALYZE PERFORMANCE	82% ↑ HIGHER IS BETTER	✓ OUTLIERS	89.1%	90.1%
High-risk Medications		754	2.9% ANALYZE PERFORMANCE	6% ↓ LOWER IS BETTER	✓ OUTLIERS	2.9%	3.8%
RASA PDC		333	93% ANALYZE PERFORMANCE	81% ↑ HIGHER IS BETTER	✓ OUTLIERS	91.3%	91.6%
Pneumonia Vaccination Status for Older Adults		42	31.0% ANALYZE PERFORMANCE	50% ↑ HIGHER IS BETTER	✓ OUTLIERS	91.3%	91.6%
Statin Use in Diabetes		86	69.7% ANALYZE PERFORMANCE	78.8% ↑ HIGHER IS BETTER	9.1% OUTLIERS	68.8%	71.8%

Analyze Performance: Pneumonia Vaccination Status for Older Adults



Pharmacy 123
123 Street Drive Homestead PA 123457
Phone: 1234567890

VIEWING AS
John Doe, RPH
District Manager

Pneumonia Vaccination Status for Older Adults

Goal: Full Measure Set

HIGHER IS BETTER

Print this Report

HOW DO I IMPROVE?

Performance Data Date Range:

DEC 2016 - MAY 2017

Pharmacy Versus Goal

# of Patients	Performance Score	Goal
42	31.0%	50%

Pharmacy Versus Others

Organization Average	89.4%
State Average	90%
All Equip Average	87.7%

Run Chart

Performance Score Goal Organization Average State Average All Equip Average



Plan Patients (42)

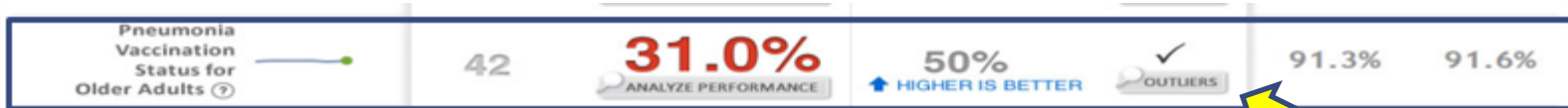
Health Plan	Patients
Health Plan A	10
Health Plan B	10
Health Plan C	10
Health Plan D	10
Health Plan E	2

View All

Insurance Mix Report

Health Plan	# of Patients	Pharmacy Performance Score	Versus Goal	Gap	Versus Others Organization Average
Medicare	56000	81.8%	83%	1.2%	88.5%
Commercial	1500	89.7%	79%	✓	89.8%
Medicare-Medicaid Plan (MMP)	17000	81.2%	79%	✓	76.2%
Medicaid	4000	90.4%	79%	✓	90.1%

Patient Outliers: Pneumonia Vaccination Status for Older Adults



Pharmacy ABC

123 Value Street, Pittsburgh, PA 15120
Phone: (724) 555-1232

VIEWING AS
EQUIPP User, CEO

Patient Outliers for Pneumonia Vaccination Status for Older Adults

[Download this Report](#)

Performance Data Date Range:

DEC 2016 - MAY 2017

Show:

Patient							
Last Name	First Name	Date of Birth	Designations ?	Provided By	Type	Status	Action
LINCOLN	ABRAHAM	02/14/1890		HEALTH PLAN	Outlier	Not Started	
HAMILTON	ALEXANDER	03/14/1750		HEALTH PLAN	Outlier	Not Started	
PARKER	BONNIE	05/20/1901		HEALTH PLAN	Outlier	Not Started	
DARWIN	CHARLES	05/25/1902		HEALTH PLAN	Outlier	Not Started	
DICKENS	CHARLES	10/21/1888		HEALTH PLAN	Outlier	Not Started	
BARROW	CLYDE	04/20/1900		HEALTH PLAN	Outlier	Not Started	
BLY	NELLIE	03/10/1896		HEALTH PLAN	Outlier	Not Started	

Outliers

- In some cases, pharmacists may find that patients on the outliers list cannot be impacted by their services. These instances may include:
 - The health plan does not have all of the applicable medical and pharmacy claims for the patient's history
 - The patient may have received an immunization that was not billed to the health plan
 - The patient has a contraindication to the vaccine
- Document the assessment and any steps taken within EQuIPP and/or your dispensing system
 - Even with documentation these patients will remain an outlier AND will continue to impact the pharmacy performance score

Notes about EQuIPP reporting

- Only events/claims during the measurement period (Performance Data Date Range) impact the performance scores
- Claims adjudicated after the performance data date range are not yet captured in the performance score; however, these claims will be captured in the applicable performance data date range upon a subsequent EQuIPP refresh
- Use the Outliers documentation in EQuIPP for staff tracking and efficiency purposes
- Documentation of Action Items does *not* impact the performance score