# Schedule your eye exam today!

#### Why it is worth having an eye exam

Changes in the eye can happen slowly, and you may not feel anything at first. A comprehensive retinal exam can help discover problems that may lead to blindness, such as diabetic retinopathy, cataracts and glaucoma.

#### Call your eye doctor

- Ask to schedule your retinal eye exam today.
- Your Humana medical plan may cover the cost of your eye appointment even if you don't have a separate vision plan, when you go to an in-network eye doctor.
- Check your plan benefits or call the number on the back of your Humana ID card for help. You may need a referral to see an eye doctor, also known as an optometrist or ophthalmologist. You may also search for a doctor using our physician finder tool on **Humana.com**.

#### Please note, that in order for the exam to be covered, the eye doctor must be in-network.

#### Documenting your eye exam correctly is very important

In order to be covered under your medical plan, it is important that your eye exam is captured correctly. Please take this form to your eye doctor and have them fill all the fields and correct CPT code and fax back to Humana.

#### Fax: 1-800-391-2361

#### HUMANA MEMBER INFORMATION (PLEASE PRINT)

			,
Name:			Date of birth:
Humana	member ID number:	н	

#### EYE CARE OFFICE (PLEASE PRINT)

Date of exam:	Eye care office name:	
Eye care office national provider number:		
Rendering optometrist/ophthal		
Rendering optometrist/ophthale number (if part of a group):		
Street address:		
City, State ZIP:		
Phone number, including area co		









## Humana

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#### Healthcare Effectiveness Data and Information Set (HEDIS®) codes to identify eye exams

СРТ	CPT Category II	HCPCS
65091, 65093, 65101, 65103, 65105, 65110, 65112, 65114, 67028, 67030, 67031, 67036, 67039 – 67043, 67101, 67105, 67107, 67108, 67110, 67112,	2022F - 2026F, 2033F, 3072F	S0620, S0621, S3000
67113, 67121, 67141, 67145, 67208, 67210, 67218, 67220, 67221, 67227,	50721	55000
67228, 92002, 92004, 92012, 92014, 92018, 92019, 92134, 92225 – 92228, 92230, 92235, 92240, 92250, 92260, 99203 – 99205, 99213 – 99215, 99242		
- 99245		

#### CPT CODE: \_\_\_\_\_

#### FINDINGS

<ul> <li>No retinopathy (diabetic or hypertensive) is found in either eye.</li> </ul>									
Retinal exam abnormalities detected, as follows:									
Non-proliferative changes noted in (circle one):									
	Right (grade)	N/A	Mild	Moderate	Severe	re			
	Clinically significant diabetic macular edema?				Yes	No			
	Left (grade)	N/A	Mild	Moderate	Severe	re			
	Clinically sig	gnificant dial	oetic mad	cular edema?	Yes	No			
	Proliferative chan	ges noted in	n (circle o	ne):					
	Right (grade)	N/A	Active	Regre	ssed/Stab	able			
	Left (grade)	N/A	Active	Regre	ssed/Stab	able			
Other									
Recomm	nended Follow-up (o	circle one):							
	12 months	6 mon	ths	Other					
Addition	al comments/treat	ment plan: _							
Physician attestation statement: I have examined the Humana member listed and confirm he or she has received the									
services indicated on this form.									
Renderir	Rendering optometrist/ophthalmologist signature					Date			

#### Fax form to: 1-800-391-2361

Mail form to: 66 E. Wadsworth Park Drive, Suite 150S, Draper, UT 84020

<sup>1</sup> "Facts About Diabetic Eye Disease," National Eye Institute, last accessed February 19, 2020, <u>https://nei.nih.gov/health/diabetic/retinopathy.</u>

This communication does not guarantee benefits and does not indicate all services received will be covered by your plan. Please refer to your Evidence of Coverage or call Customer Service at the number on the back of your Humana ID card to confirm that the service will be covered by your plan.

### Important!

#### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
   If you need help filing a grievance, call the number on your ID card or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

#### Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

Auxiliary aids and services, free of charge, are available to you.

#### Call the number on your ID card (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

#### Language assistance services, free of charge, are available to you. Call the number on your ID card (TTY: 711)

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call the number on your ID card (TTY: 711)... ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación (TTY: 711)... 注意:如果 您使用繁體中文,您可以免費獲得語言援助服務。請致電會員卡上的電話號碼 (TTY: 711)... CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số điện thoại ghi trên thẻ ID của quý vị (TTY: 711)... 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. ID 카드에 적혀 있는 번호로 전화해 주십시오 (TTY: 711)... PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tawagan ang numero na nasa iyong ID card (TTY: 711)... ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Наберите номер, указанный на вашей карточке-удостоверении (телетайп: 711)... ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele nimewo ki sou kat idantite manm ou (TTY: 711)... ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le numéro figurant sur votre carte de membre (ATS: 711)...UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Proszę zadzwonić pod numer podany na karcie identyfikacyjnej (TTY: 711)... ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para o número presente em seu cartão de identificação (TTY: 711)... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero che appare sulla tessera identificativa (TTY: 711)... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wählen Sie die Nummer, die sich auf Ihrer Versicherungskarte befindet (TTY: 711)... 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 お手持ちの ID カードに記載されている電話番号までご連絡ください (TTY: 711)...

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با شماره تلفن روی کارت شناسایی تان تماس بگیرید **(TTY: 711)...** 

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, námboo ninaaltsoos yézhí, bee néé ho'dólzin bikáá'ígíí bee hólne' (TTY: 711)... ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم الهاتف الموجود على بطاقة الهوية الخاصة بك (TTY: 711).