



Health Partners Plans Pay for Performance Program Guide to Success

Thank you for confirming your participation in the 2020 Health Partners Plans Pay for Performance Bonus Program! We are SO excited to see your success in improving your patient's health and outcomes. Though you may be familiar with the HPP program, this comprehensive guide serves as a reference for any questions you may have about the opportunity and some of the new features available to you within EQuIPP® this year.

This program has two main goals, (1) improve and maintain medication adherence for Health Partners Plans Medicare members taking cholesterol, diabetes, and/or RASA hypertension medications and (2) measure and reward high performing pharmacies. The final program analysis will examine the **rolling 6-month measurement period from July 1 -December 31, 2020**. Beginning in July 2020, you will be able to access your performance information via a 'My Programs' tab within the EQuIPP® platform. The My Programs tab will provide you with many important metrics. Most importantly, it will provide your performance scores and projected payout information.

Each of these PDC measures hosted within this program look to understand the proportion of days the patient has medication on hand during the measurement period. A patient must have two fills of a qualifying medication within the time period to qualify for measurement. Additionally, the program allows for patients with medication regimen adjustments, including dose changes and medication switches within the same drug class, to continue to be measured. For this particular program, your HPP patients must also meet the following criteria:

1. Have at least 91 consecutive days of enrollment in the program.
2. No more than a 30-day gap in HPP coverage during the measurement period.

The program rewards pharmacies for their efforts in Spring 2021 by paying a bonus amount at the end of the program based on July-December 2020 measure performance data. Payouts will be issued based on two metrics:

1. **Per Member Metric** - If you reach the tier 1 or tier 2 goals below for any of the measures, you will receive a per member payout of the corresponding payout value. **These payouts will only apply to those patients who are adherent.** You will not receive any payment for those members who are not adherent at the end of the program. Please see the chart below:

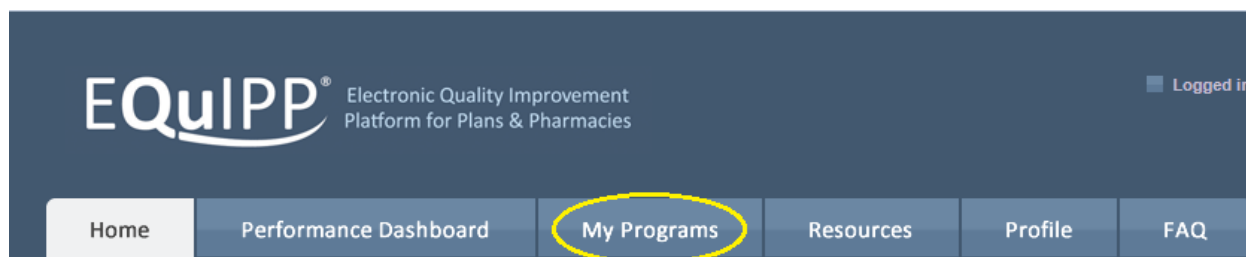
Measure Name	Tier 1 Goal	Tier 1 Payout Per Adherent Member	Tier 2 Goal	Tier 2 Goal Payout Per Adherent Member
Cholesterol PDC	90%	\$50	93%	\$100
Diabetes PDC	90%	\$50	93%	\$100
RASA PDC	90%	\$50	93%	\$100

2. **Pharmacy Level Bonus** - In addition to the per member payment, pharmacies will be eligible for a bonus tier payment that looks at the pharmacy's performance across all three measures and assigns an additional bonus payment if the pharmacy performs at or above tier 1 in all measures.

Tier Structure:	Additional Bonus Payment
Pharmacy reached tier 2 on all three measures	\$10,000
Pharmacy reached tier 2 on two measures and tier 1 on the third measure	\$6,000
Pharmacy reached tier 2 on one measure and tier 1 on the two other measures	\$5,000
Pharmacy reached tier 1 across all three measures	\$4,000

Key to Success #1: Login to EQuIPP® and Access the 'My Programs' Tab

Your first key to success in this program is accessing your 'My Programs' tab within EQuIPP®. The program will be named, 'Health Partners Plans Pay for Performance Bonus Program' and displayed under the 'My Programs' tab in the EQuIPP header.



The My Programs tab will be displayed as below:

Health Partners Plans Pay for Performance Bonus Program

PROGRAM DESCRIPTION

The goal of this pay for performance program is to:

1. Improve and maintain medication adherence for Health Partners Plans Medicare members taking cholesterol, diabetes, and/or RASA hypertension medications.
2. Measure & reward high performing pharmacies.

- Program Details

The final 2020 performance evaluation for each measure will be based upon the six month measurement period of July 1 - December 31, 2020.

The Health Partners Plans Pay for Performance Bonus program will evaluate the following core adherence measures:

1. Cholesterol PDC
2. Diabetes PDC
3. RASA PDC

To qualify as a part of this bonus program, your HPP patients must meet the following criteria:

1. Patient must have at least a 91 consecutive days of enrollment to be eligible and included for the measures.
2. Patient must have more than 2 fills of a qualifying medication within the six month period to qualify for measurement.
3. The measures exclude any patient with a greater than 30-day gap in HPP coverage during the measurement period.

Key to Success #2: Understand Your Program Performance

Toward the middle of the 'My Programs' page you will encounter a few different tools to help you understand your performance in this program. First, you will see a program trend chart that will display your performance with the HPP patient population, distinct to each measure, over the course of the last three years. There will be a selector near the top right area of the chart to choose the measure you would like to display. This information is useful in

identifying historical trends in your performance scores and using those trends to understand what your performance may look like in the coming months.



You will also see score projections and trends via a table beneath the graph above. This table calculates a projected score. The score is based on an algorithm created by PQS to estimate your performance by the end of the program. This calculation takes into consideration your current score, your score from the corresponding time period last year, and your final July 1-December 31, 2019 score. Additionally, directly below your projected score you will see the change differential in your score compared with the prior month and the prior year.


	Cholesterol PDC	Diabetes PDC	Hypertension (RASA) PDC
Projected Score	96.0%	100.0%	95.1%
vs. Prior Month	▲ 0.1%	▲ 0.2%	▼ 0.1%
vs. Prior Year	▲ 0.3%	▲ 1.2%	▼ 0.4%

There will be an additional chart that provides benchmarking information for this program. You can use these points of comparison to gauge your performance in this program.

	Cholesterol PDC	Diabetes PDC	RASA PDC
All EQuIPP Average	95.2%	89.2%	91.6%
HPP Program Pharmacy Average	91.5%	87.3%	90.1%

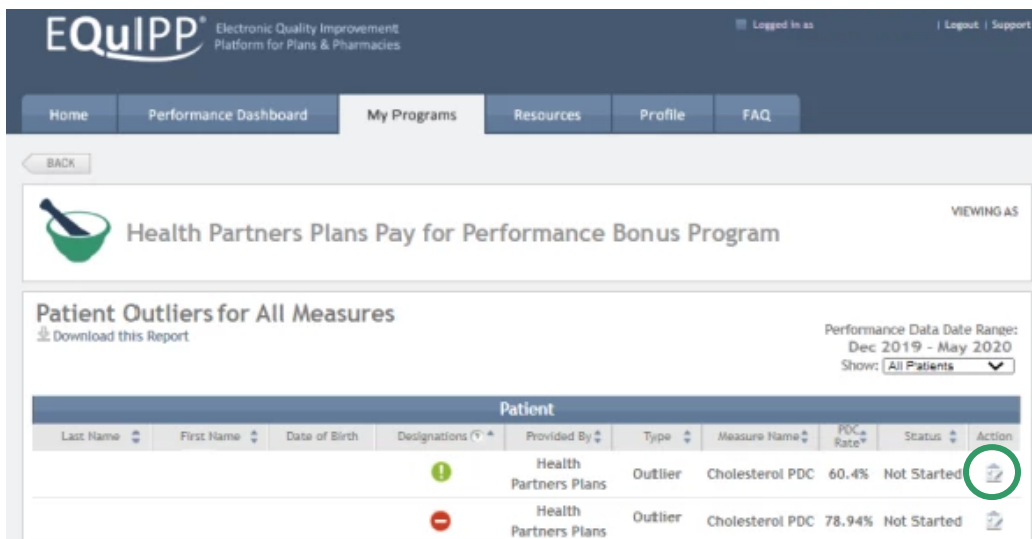
With this information in mind, you can view your performance scores at the bottom of the page. It is key to understand that the performance scores are updated on a monthly basis, on or around the 15th of each month. Furthermore, the goals displayed in this chart are dynamic. They will fluctuate between tier one or tier two based on changes in your performance score throughout the duration of the program. Finally, it is important to understand the 'gap' column, as that number will provide you with the number of patients that will need to become adherent before you reach the next goal. If there is a check mark within this column, it means that you have achieved the top goal. Although a check mark indicates achievement, it is still advantageous to provide clinical support to the remaining outliers as a best practice. Because payment for this program is based on a per adherent member calculation, you may also receive a greater payout if you are able to get more members adherent.



PROGRAM MEASURES

Measure Name	Patient Count	Performance Score	Gap	Goal	Progress	
Cholesterol PDC 	176	84.8%	10 Patients 5.2%	90% ↑ HIGHER IS BETTER		
Diabetes PDC 	115	87.3%	4 Patients 2.7%	90% ↑ HIGHER IS BETTER		
RASA PDC 	143	89.3%	1 Patient 0.7%	90% ↑ HIGHER IS BETTER		

Key to Success #3: Access Your Outliers and Document Your Interactions

Once you have a greater understanding of your performance in the program, you can access your outliers to identify the exact patients who need your guidance. If you click the 'outliers' button per measure, or the 'all outliers' button above, you will see a full list of non-adherent patients. These patients will be sorted based on their achievability of becoming adherent by the end of the program. You can find the designation on the outliers page displayed as a green (!) or a red (-). The green designation indicates that the patient is recoverable, and the red designation indicates that the patient is not recoverable by the end of the year.



Patient Outliers for All Measures									
Download this Report									
Performance Data Date Range: Dec 2019 - May 2020									
Show: All Patients									
Patient									
Last Name	First Name	Date of Birth	Designations	Provided By	Type	Measure Name	PDC Rate	Status	Action
			!	Health Partners Plans	Outlier	Cholesterol PDC	60.4%	Not Started	
			-	Health Partners Plans	Outlier	Cholesterol PDC	78.94%	Not Started	

Please note: Although your performance scores update monthly, these outliers will update on a **weekly** basis. To be successful in this program, remember to access the EQIPP® platform on a frequent basis to check and document your interactions with these patients.

You can document outlier information via the action button above. You will be asked three multiple choice questions about the outcome of the interaction. This information will be passed back to Health Partners Plans for them to have a better understanding of the patient's barriers.

Wrap Up

We look forward to seeing your performance in this program! The final results of the program will be available with the February 2021 refresh of EQIPP®.

Payment for your program results will be sent in Spring 2021 and will be determined and paid by Health Partners Plans. If you have any questions about this program, please contact PQS at: P4PSupport@PharmacyQuality.com.

If you have any questions about EQIPP®, please utilize the support link within the EQIPP® platform or email Support@PharmacyQuality.com.

Thank you for your efforts in this program and your constant work to improve the lives of your patients!