



Health Partners Plans Pay for Performance Program Guide to Success

Thank you for confirming your participation in the 2020 Health Partners Plans Pay for Performance Bonus Program! We are SO excited to see your success in improving your patient’s health and outcomes. Though you may be familiar with the HPP program, this comprehensive guide serves as a reference for any questions you may have about the opportunity and some of the new features available to you within EQiPP® this year.

This program has two main goals, (1) improve and maintain medication adherence for Health Partners Plans Medicare members taking cholesterol, diabetes, and/or RASA hypertension medications and (2) measure and reward high performing pharmacies. The final program analysis will examine the **rolling 6-month measurement period from July 1 -December 31, 2020**. Beginning in July 2020, you will be able to access your performance information via the performance dashboard within the EQiPP® platform.

Each of these PDC measures hosted within this program look to understand the proportion of days the patient has medication on hand during the measurement period. A patient must have two fills of a qualifying medication within the time period to qualify for measurement. Additionally, the program allows for patients with medication regimen adjustments, including dose changes and medication switches within the same drug class, to continue to be measured. For this particular program, your HPP patients must also meet the following criteria:

1. Have at least 91 consecutive days of enrollment in the program.
2. No more than a 30-day gap in HPP coverage during the measurement period.

The program rewards pharmacies for their efforts in Spring 2021 by paying a bonus amount at the end of the program based on July-December 2020 measure performance data. Payouts will be issued based on two metrics:

1. **Per Member Metric** - If you reach the tier 1 or tier 2 goals below for any of the measures, you will receive a per member payout of the corresponding payout value. **These payouts will only apply to those patients who are adherent.** You will not receive any payment for those members who are not adherent at the end of the program. Please see the chart below:

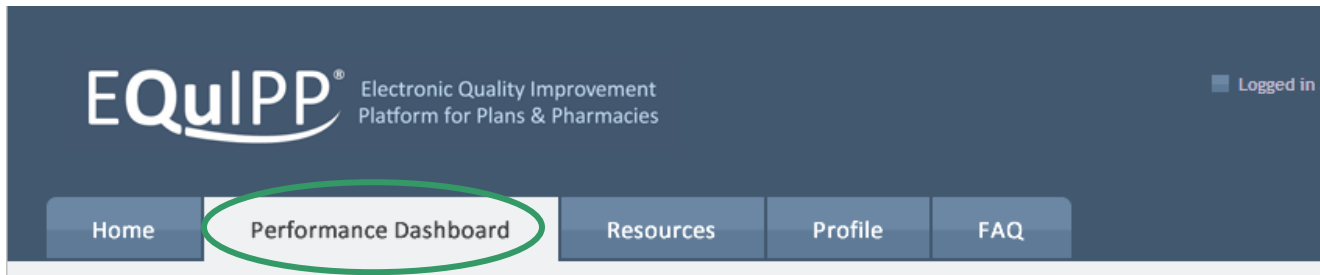
Measure Name	Tier 1 Goal	Tier 1 Payout Per Adherent Member	Tier 2 Goal	Tier 2 Goal Payout Per Adherent Member
Cholesterol PDC	90%	\$50	93%	\$100
Diabetes PDC	90%	\$50	93%	\$100
RASA PDC	90%	\$50	93%	\$100

2. **Pharmacy Level Bonus** - In addition to the per member payment, pharmacies will be eligible for a bonus tier payment that looks at the pharmacy's performance across all three measures and assigns an additional bonus payment if the pharmacy performs at or above tier 1 in all measures.

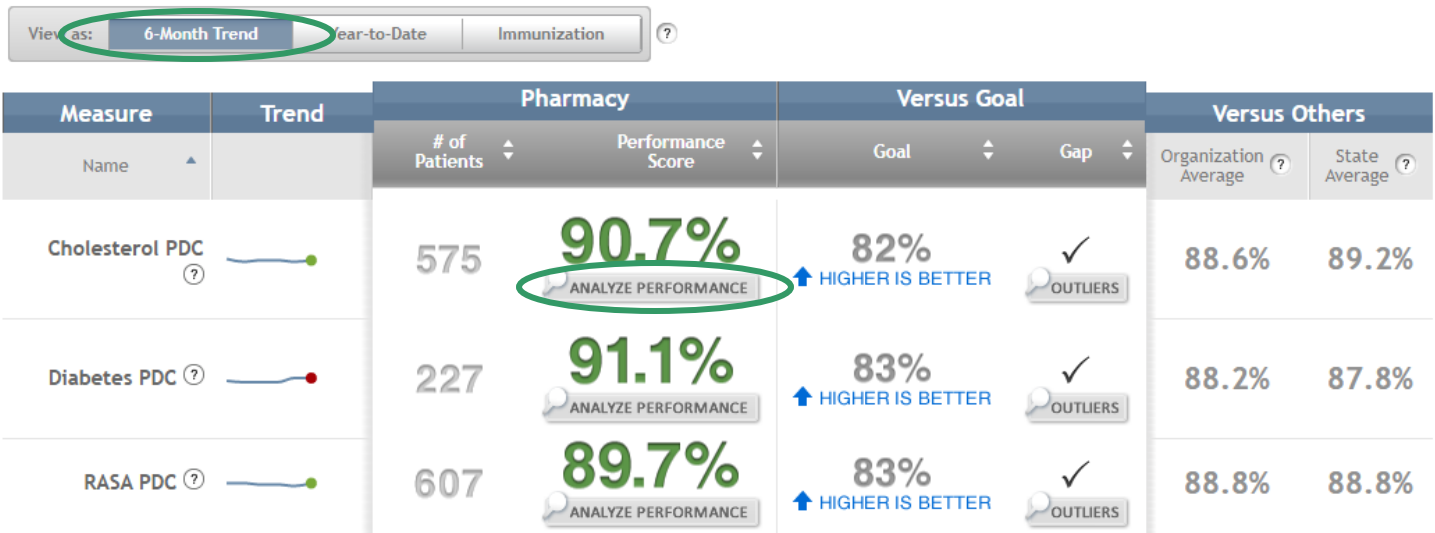
Tier Structure:	Additional Bonus Payment
Pharmacy reached tier 2 on all three measures	\$10,000
Pharmacy reached tier 2 on two measures and tier 1 on the third measure	\$6,000
Pharmacy reached tier 2 on one measure and tier 1 on the two other measures	\$5,000
Pharmacy reached tier 1 across all three measures	\$4,000

Key to Success #1: Login to EQuIPP® and Access the Performance Dashboard

Your first key to success in this program is accessing your Performance Dashboard within EQuIPP®. Make sure that you are selecting the 6-Month Trend to view your HPP data that will apply to this performance program.



You will see the three included measures similar to the example below. To understand your performance specifically in the HPP program, you can click on the Analyze Performance button for each of the three measures.



Once you select the analyze performance button, you will be able to scroll down to the Quality Improvement Table to view your performance specific to Health Partners Plans. You will see Health Partners Plans Medicare data displayed in this table under the entry entitled: **HPP Medicare Advantage - H9207**.

Quality Improvement Programs ?

Program Name	# of Patients	Pharmacy	Program Goal	Gap	Percentile Rank
HPP Medicare Advantage - H9207 ?	10	90%	82%	✓	88th

Within this view, you will be able to see the number of patients attributed to your pharmacy in the measure, your current performance score, and the goal. Please note, this goal may not line up with what is outlined in this performance program but program payouts will be based off of the thresholds outlined in this document.

This view tells us that 90% of the 10 patients the pharmacy has attributed to this measure are adherent. The pharmacy has 1 outlier to work on within this cholesterol measure.

Key to Success #2: Access Your Outliers and Document Your Interactions

Once you have an understanding of your performance in the program, you can access your outliers to identify the exact patients who need your guidance. If you back out to the performance dashboard and click the 'outliers' button per measure, you will see a full list of non-adherent patients.

View as: **6-Month Trend** | Year-to-Date | Immunization ?

Measure	Trend	Pharmacy		Versus Goal		Versus Others	
		# of Patients	Performance Score	Goal	Gap	Organization Average ?	State Average ?
Cholesterol PDC ?		575	90.7% ANALYZE PERFORMANCE	82% ↑ HIGHER IS BETTER	✓ OUTLIERS	88.6%	89.2%
Diabetes PDC ?		227	91.1% ANALYZE PERFORMANCE	83% ↑ HIGHER IS BETTER	✓ OUTLIERS	88.2%	87.8%
RASA PDC ?		607	89.7% ANALYZE PERFORMANCE	83% ↑ HIGHER IS BETTER	✓ OUTLIERS	88.8%	88.8%

This view will give you all patients, not just your Health Partners Plans patients. You can sort by 'Provided By' to get an alphabetical list of your outliers by health plan they are attributed to.

Patient Outliers for Cholesterol PDC

[Download this Report](#)

Performance Data Date Range: DEC 2019 - MAY 2020

Show: **All Patients**

Patient								
Last Name	First Name	Date of Birth	Designations ?	Provided By	Type	PDC Rate	Status	Action
DOE	JAMES	01/01/1900		Health Partners Plans	Outlier	63.44%	Not Started	

Please note: Your performance scores and outliers will update on a monthly basis. To be successful in this program, remember to access the EQUIPP® platform on a frequent basis to check and document your interactions with these patients.

You can document outlier information via the action button above. You will be asked three multiple choice questions about the outcome of the interaction.

Wrap Up

We look forward to seeing your performance in this program! The final results of the program will be available with the February 2021 refresh of EQuIPP®.

Payment for your program results will be sent in Spring 2021 and will be determined and paid by Health Partners Plans. If you have any questions about this program, please contact PQS at: P4PSupport@PharmacyQuality.com.

If you have any questions about EQuIPP®, please utilize the support link within the EQuIPP® platform or email Support@PharmacyQuality.com.

Thank you for your efforts in this program and your constant work to improve the lives of your patients!