

# EQUIPP<sup>®</sup> Cheat Sheet

**1. Begin with PDC/Adherence Measures**  
Patients may fall into multiple measures.

**2. Select “Analyze Performance”**  
Drill down for each measure

**3. Know your Performance Goals!**  
(Review the QIP Table)

**4. Review and Sort Outliers**  
Start with patients who have a higher PDC rate

**5. Stretch Goal!**  
Change the goal to top **20%**

**Ask Yourself!**

Are the PDC outliers enrolled in your adherence program?

## Outlier Designations

When in the EQUIPP<sup>®</sup> platform, hover over designations “?” for full definitions.

 90 Day Fills (for PDC measures only): identifies patients eligible for 90 day fills

 LIS (Low Income Subsidy) Identifies patients who may be eligible for reduced copays

 Actionable Impact: patient with potential to achieve  $\geq 80\%$  PDC within the calendar year

 No Impact: patient without potential to achieve  $\geq 80\%$  PDC within the calendar year

 Flu Shot Needed: patient has not received their annual influenza vaccination

 Flu Shot Received: patient has already received their annual influenza vaccination

 Statin Intensity: patients need to receive a moderate or high intensity statin/statin-combination product (low intensity statins do not qualify)

## Outlier Types

**Outlier-** Patient who negatively impacts the performance score (PDC < 80%)

**Late Refill-** Patient who may not yet be an outlier, but is at risk due to not filling the next prescription on time. These outliers represent an opportunity to address non-adherence before PDC is <80%

## Elements for Success!

**Measurement Data-** Monthly data updates provide the pharmacy with information on how their practices are impacting the quality of medication use.

**Outlier Data-** Patient information for outliers (patients who are negatively impacting the performance score) are displayed.

**Peer Comparisons-** See where you stand on measures compared to peers in your pharmacy organization and across the top 20% of pharmacies across the country.

**Improvement Strategies-** Physician, patient and staff engagement resources and information are available for you via EQUIPP<sup>®</sup> to support the development of effective performance improvement strategies.

**Performance Trending-** EQUIPP<sup>®</sup> provides visibility to six month trend and Year-To-Date data that shows how your pharmacy's performance is changing over time as a result of improving activities.



Questions? Visit [www.equipp.org](http://www.equipp.org) or contact [support@equipp.org](mailto:support@equipp.org)

# EQUIPP® Cheat Sheet

## What is the P.A.C.E. Yourself Improvement Process?

### PLAN-

1. Coordinate with your team on what success means for the pharmacy
2. Identify the goal for the week or the month
3. Communicate how utilizing EQUIPP® will assist your staff in execution

### ACT-

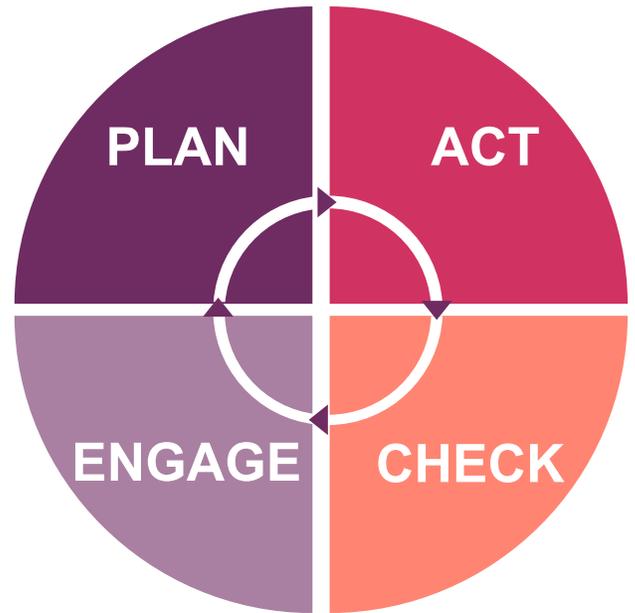
1. Log-in to EQUIPP® and review performance metrics
2. Utilize the Analyze Performance page to understand payer programs in the QIP table
3. Prioritize outliers based on the goals your team has set for the pharmacy

### CHECK-

1. Explore your progress in applicable payer programs within 'My Programs' of EQUIPP®
2. Make the necessary adjustments to your plan based on performance
3. Look back on previous measurement periods to track progress and improvement

### ENGAGE-

1. Connect with your patients related to their outlier status or progress in applicable outcomes measures
2. Discuss how well your team has executed improvement on performance measures
3. Continue to implement the P.A.C.E. process with your staff!



## CONTINUOUS QUALITY IMPROVEMENT

This is about implementing a process, not about single actions. You need to review each month AND create an action plan! Help yourself by identifying what ideas or outreach are successful versus those that require additional follow up.

**Quality over quantity will yield efficient results!**