



UnitedHealthcare Community Plan of Florida Pay for Performance Program

PROGRAM INFORMATION

The goal of this program is to improve and maintain medication adherence for UHC Community Plan of Florida patients taking diabetes, and/or RASA anti-hypertension medications by measuring and rewarding high performing pharmacies for interventions and patient performance.

The UnitedHealthcare Community Plan of Florida Pay for Performance Bonus Program will evaluate the following core adherence measures: **Diabetes PDC and RASA PDC.**

The final program analysis will examine the Year-to-Date measurement period from January 1 - December 31, 2022.

To qualify as a part of this bonus program, your UnitedHealthcare Community Plan of Florida patients must meet the following criteria:

1. Patient must be attributed to your pharmacy based upon filling more than 50% of their target drug medications at your pharmacy throughout the measurement period.
2. Patients identified as targeted outliers are at risk for nonadherence in the targeted measure.
3. Patient must be continuously enrolled in the UnitedHealthcare Community Plan of Florida health plan during the program year.
4. To qualify for year end payout, patient must be enrolled in the UnitedHealthcare Community Plan of Florida health plan for at least 6 months in the 2022 calendar year.



PAYMENT



Payment in this program will be based upon completing encounters with targeted patients and documentation of the encounter occurring in the EQUIPP® dashboard. Beyond the encounter payment, pharmacies will also receive a bonus for each targeted patient that is adherent at the end of the 2022 year, as displayed within your EQUIPP® dashboard (one intervention per month, up to four interventions per year at a rate of \$35/intervention.) Then, if the member is adherent at the end of the year, they get an additional \$150. They must have documented two interventions to get the \$150. **Each member opportunity = \$290 per measure.**

UnitedHealthcare Community Plan of Florida Pay for Performance Program

PROGRAM STEPS



Step #1: Look at your EQUIPP® outliers WEEKLY!



Each member
opportunity =
\$290 per measure

Step #2: Document

Patient Outliers for Cholesterol PDC
Download this Report

Performance Data Date Range: JAN 2020 - DEC 2020
Show: [All Patients]

Patient								
Last Name	First Name	Date of Birth	Designations	Provided By	Type	PDC Rate	Status	Action
Smith	Jane	XX/XX/XXXX	United - H2001	United - H2001	Outlier	72.81%	Not Started	
Smith	James	XX/XX/XXXX	United Medicaid Bonus Outlier	United Medicaid Bonus Outlier	\$XXX Bonus Outlier	57.96%	Not Started	
Smith	James	XX/XX/XXXX	United Medicaid	United Medicaid	Outlier	57.96%	Not Started	

- The UnitedHealthcare Community Plan of Florida patients targeted for this program will be displayed in the Outliers feature within EQUIPP® and labeled as “United Medicaid Bonus Outlier.”
- These patient’s PDC scores will be updated weekly starting March 2022 to provide more up-to-date information to help ensure you can track your patient’s adherence closely through the measurement year.
- Using the Action tab located in the far right column within the EQUIPP® Outliers display, documenting the intervention or Enhanced Service provided to the patient will help you not only earn extra money in this program, but assist your patient with their medication adherence.
- The documentation recorded in the EQUIPP® Outliers page will be shared with UnitedHealthcare Community Plan of Florida and will be used to provide you with extra bonus dollars for up to four documented interventions within the Action Tab in EQUIPP®.
- Pharmacies are eligible to receive \$35 per intervention for up to four documented interventions per member within EQUIPP® through the conclusion of the program on December 31, 2022.



Step #3: Keep your patients ADHERENT!

- Using the Action tab located in the far right column within the EQUIPP® Outliers display, documenting the intervention or Enhanced Service provided to the patient will help you not only earn extra money in this program, but assist your patient with their medication adherence.
- Patients that may appear as “UHC Medicaid Bonus Outliers” in more than one performance measure within EQUIPP® are eligible for payment in each measure opportunity.
- Documentation is reset monthly in line with the EQUIPP® refresh to allow encounters to occur and be documented again.
- Final program performance will be available with the February 2023 EQUIPP® refresh. Bonus Payment for final program adherence status will be issued as a one-time payment in the Spring of 2023. To be eligible for payment, you must have documented your interactions within EQUIPP® on eligible members you have interacted with.

If you have any questions about this program, please contact your OptumRx or PSAO contact.

If you have any questions regarding EQUIPP® or your performance,
please contact Pharmacy Quality Solutions (PQS) at support@equipp.org.

Thank you for your continued efforts to improve the health and well-being of your patients!