

HEMOGLOBIN A1C DATA GAP CLOSURE PROGRAM USER GUIDE



FIRST STEPS

Access EQUIPP® via your established method
or by visiting equipp.pharmacyquality.com

1 Select “Login.”

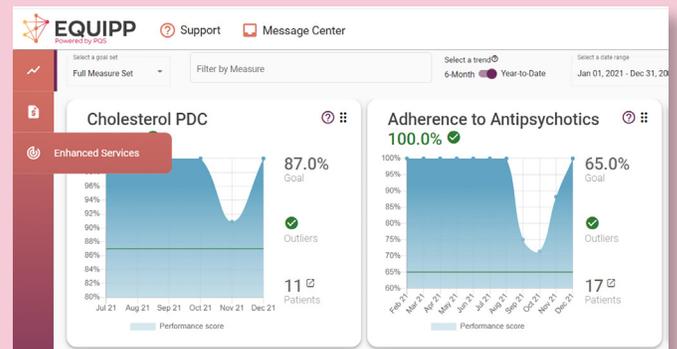
2 Enter your username and
password and select “LOG IN.”

Questions? Email support@pharmacyquality.com



3 Access the Enhanced
Services Tab

by clicking the  icon on the left-hand side.



4 Select “Hemoglobin A1C” on the
Enhanced Services page to access
your patients that are eligible
for documentation.

A screenshot of the EQUIPP Enhanced Services table. The table has columns for "Name", "Estimated Current Compensation", "Max Compensation", "Available Opportunities", "Completed Opportunities", "Total Patient Count", and "Last Updated". The table lists two services: "Hemoglobin A1C" and "Controlling Blood Pressure".

Name	Estimated Current Compensation	Max Compensation	Available Opportunities	Completed Opportunities	Total Patient Count	Last Updated
Hemoglobin A1C	\$0.00	\$180.00	4	0	4	08/01/2023
Controlling Blood Pressure	\$0.00	\$240.00	10	0	10	08/01/2023

HEMOGLOBIN A1C SCREEN

Last Name	First Name	Date of Birth	Compensation	Payer Program	A1C	Documentation Status
BONILLA ...	ALEXANDRI	11/28/1977	✓	Health Plan Program	9.0	Completed
CAINE	ILA	01/26/2010	✓	Health Plan Program	6.3	Completed
DAVIDSON	LYNDA	03/14/1990	○	Health Plan Program	N/A	Not Started
FESSLER	CHUNG-WEI	07/25/1978	○	Health Plan Program	N/A	Not Started

On the Hemoglobin A1C page, view your pharmacy’s list of patients who are eligible for A1C testing through the A1C program. You can:

- A** Select the payer you wish to view opportunities for from the drop-down menu.
- B** Click the arrow next to “Hemoglobin A1C” to access links for A1C program guides.
 - Patient conversation resource guide
 - Additional program information
- C** Track your progress towards the maximum payout for your pharmacy.
- D** At the far right of the patient’s row is the “Documentation Status”
 - Completed: A1C testing already documented
 - Not Started: patient eligible for paid reading, but documentation has not been started.
 - Click the pencil next to the status to access the patient documentation popup.
- E** Patients with an “already completed” will be highlighted with a green check.
- F** Number of Patients and Page Navigation
This screen defaults to ten patients per page. Toggle to increase the number of patients per page. Click the arrows at the bottom of the page to navigate between pages.

DOCUMENTATION STEPS

- 1 Select yes or no depending on if you were able to test patient and review results.
- 2 Provide Intervention method, additional documentation, Date of A1C point of care testing, results, and documenting provider.

- 3 Once you have completed these questions, read the attestation and check the box, enter your name, and click “Save and Sign.”

- 4 The patient documentation status will change to “Completed” and their A1C number will show, if applicable.

Documentation

A1C point of care test was taken in the pharmacy and the results were reviewed with the patient *

Yes
 No

Intervention: *

Medications reviewed
 Reviewed side effects from medications
 Assessed medication adherence
 Discussed diet and/or exercise
 Discussed statin therapy
 Discussed retinal eye exam
 Assessed needs for immunizations
 Other

Additional Documentation

Date of A1C point of care testing *

Choose a date *

MM/DD/YYYY

A1C result *

Enter a value *

Range: 2 - 15

A1C documented by *

PharmD
 RPh
 CPhT
 RN
 RD/RDN
 Other

Name of documenting provider *

By checking here and signing and completing this documentation, I attest (1) that the medical record entry and notations provided herein accurately reflect observations I made when I evaluated the above listed beneficiary and (2) this information is true, accurate and complete and any falsification, omission, or concealment of material fact may subject me to Fraud, Waste, or Abuse. *

Cancel Save and Sign

Compensation	Payer Program	A1C	Documentation Status
✓	Health Plan Program	9.0	Completed

If you wish to view details of a patient’s documentation at a later time, click on the patient’s name or on the status of ‘Completed’ to view the record.